

skopos

3 Year Upholstery Fabric Guarantee

Product Guarantee

We confirm our guarantee against complete deterioration of the product structure caused by wear and/or loss or deterioration of colour against all our supplied fabrics/products, such that:

- All products meet the technical specification as published at the time of supply
- All products are fit for purpose, as described in the technical specification
- All products will usually provide 3 years usage from the date of delivery providing that:
 - o Finished Product or fabric has only been subject to fair wear and tear
 - o Finished Product or fabric has not been misused or abused, subject to abnormal storage or environmental conditions or suffered accidental damage.
 - o Finished Product or fabric has been adequately cared for or maintained in accordance with our advice
 - o Finished Product or fabric is not in constant use (normal usage is defined as 8 hours per working day, which is no more than 1,100 hours over a three-year period)
 - o Good practice upholstery manufacturing methods have been used, as advised – from time to time - by us and as per the industry custom and practice.
 - o Good quality foams, waddings, battings and similar have been used to protect the fabric from sharp elements of the furniture liable to damage the fabric

Any claim under this guarantee should be supported in the first instance with images of sufficient quality to explain the claim's validity. We reserve the right for our representatives to investigate any claim under this guarantee and seek independent professional or regulatory advice should arbitration be necessary.

In the event of product discontinuation, we reserve the right to offer a suitable alternative in whole or in part. This guarantee applies only to the original purchaser and cannot be transferred to any other party.

This guarantee does not affect your statutory rights.